

# Sunsational Spas Warranty

## SEVEN YEARS SPA SHELL SURFACE

*Sunsational Spas warrants the surface finish of your Sunsational Spa shell against peeling, fading, cracking, yellowing or delamination for a period of seven years from the effective warranty date.*

## FIVE YEARS PLUMBING

*Sunsational Spas warrants your Sunsational Spa against leaks for five years from the effective warranty date. This warranty covers leaks from the spa's shell, jet fittings, internal plumbing, internal glue joints and all bonded parts.*

## FIVE YEARS COMPONENTS

*Sunsational Spas warrants the factory installed pump(s), heater and controls against malfunction, leaking, or defects in material or workmanship for a period of five years.*

*Light bulbs and filter cartridges are not included in this warranty.*

## ONE YEAR SPA EXTERIOR

*Sunsational Spas warrants the spa exterior to be free from defects in materials and workmanship for a period of one year from effective warranty date.*

In order to obtain the benefit of this warranty, the original retail purchaser shall notify their Sunsational Spas factory Authorized Dealer of any warranty claim within ten days of the time the warranty claim is discovered.

In the event the original retail purchaser is unable to obtain parts or service from a Sunsational Spas factory Authorized Dealer, the purchaser shall notify the Service Department of Sunsational Spas. Written notice of any warranty claim must be made within ten (10) days of the time the warranty problem is discovered. Notification must include the original retail purchase receipt of the spa which shows the date of purchase. Written notice must be sent to **Sunsational Spas, 6927 Lincoln Parkway, Fort Wayne, IN 46804, Attn: Customer Service Dept.**

### EFFECTIVE WARRANTY DATE

Warranty shall take effect on the date of purchase of the product by original retail purchaser.

### EXTENT OF WARRANTY

This warranty extends to the original retail purchaser of the spa for personal, family or household purposes only and is not transferrable or enforceable by any other party. The warranty registration card provided at the time of purchase **must** be completed and signed by the original retail purchaser and mailed to Sunsational Spas not later than ten days following the date of purchase.

In no event shall any obligation of Sunsational Spas extend beyond the original period of any applicable warranty determined according to the effective warranty date.

### PERFORMANCE OF WARRANTY

Sunsational Spas agrees to repair any plumbing or surface defects and to repair or furnish a replacement for any component or wood exterior covered under this warranty which, upon test and examination by Sunsational Spas, proves defective. All material for examination must be returned to Sunsational Spas freight prepaid. NOTE: Pump seals are a "wear item" and are covered for manufacturers' defects only.

For five years Sunsational Spas offers warranty labor coverage based on a predetermined schedule through its AUTHORIZED DEALERS only. This coverage applies to pump(s), heater and controls. Any additional expenses, i.e. travel time, freight expense, etc., or labor in excess of the predetermined schedule are not covered by this warranty. Your Sunsational Spas factory Authorized Dealer reserves the right to assess travel charges for service calls which are beyond the scope of their normal service area.

### EXCLUSIONS TO WARRANTY

This warranty is void if this Sunsational Spa has been subjected to alteration, misuse or abuse, or if any repairs on the spa are performed or attempted by anyone other than an Authorized Dealer. "Alteration" is defined as any component or plumbing change, electrical conversion, or the addition of any alternative heating or sanitation device(s) which contribute to component or unit failure. "Misuse and abuse" shall include, without limitation, any installation, maintenance or operation of the spa other than in accordance with Sunsational Spas printed instructions (located in Owner's Manual) or use of the spa in a manner or for a purpose other than that for which it was designed.

This warranty also specifically **excludes** the following: Indirect, consequential or incidental damages or restoration or repair of any real or personal property or any injury to any person.

Freight expense; Labor costs associated with removal and/or replacement of spa; Damage to the spa surface, plumbing or equipment due to "winterization" of the spa, if not done by an AUTHORIZED SUNSATIONAL SPAS DEALER; Fading, staining, checking or weathering of the spa exterior; Damage to the spa surface due to the use of trichlor chlorine, or other harsh chemicals not recommended by Sunsational Spas. Damage to or fading/staining of the spa surface or equipment caused by impact, scratching, abrasive or corrosive cleaners, extreme water temperatures (outside the range of 32 F to 120 F), natural mineral or chemical content of the spa water, water additives or treatment other than prescribed in the Owner's Manual, failure to maintain proper water chemistry as recommended in the Owner's Manual and exposure to direct sunlight\* or ultraviolet rays. \*Damage to the spa surface caused by leaving the spa uncovered and empty of water with direct exposure to sunlight may cause solar heat distress and would invalidate this warranty.

**IMPORTANT:** Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitations or exclusions may not apply to you.

### DISCLAIMERS

There are no additional warranties, express or implied, which extend beyond the terms of this limited warranty. Sunsational Spas makes no warranty of merchantability of the goods or the fitness of the goods for a particular purpose.

No other person or entity has been authorized to make any warranty, representation or promise of performance not included in this express written warranty, and Sunsational Spas shall not be bound by any such additional warranty, representation or promise.

SUNSATIONAL SPAS  
6927 LINCOLN PARKWAY, FT. WAYNE, IN 46804

This Warranty gives you specific legal rights. You may also have other rights that may vary from state to state.

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